

TAKE SOME SPACE

the Confidante
MIAMI BEACH

The safety and wellbeing of colleagues, guests and customers remains a top priority, and to further deliver on our purpose of care during the COVID-19 pandemic and beyond, The Confidante Miami Beach has taken measures to ensure colleague and guest safety and peace of mind. This includes implementing hotel-wide standards including cleanliness and disinfection procedures, social distancing protocols, associate training and various other policies. In addition to following recommendations from the Centers for Disease Control and Prevention (CDC) and local authorities, The Confidante proudly upholds Hyatt's Global Care and Cleanliness Commitment.

We boast Miami Beach's freshest meeting and event spaces and your group will continue to have our team's full attention at all times. Please see below for the high standards we implemented for your program:

- Sanitizing stations are located throughout the second floor (entirely indoor meeting and event space) including large format pumps at elevator landing areas and at the entry areas to all meeting rooms. Additional sanitizers will be provided inside all meeting spaces.
- Face coverings are required for all attendees - but don't worry, we have a custom line of masks designed by local artist partners available for purchase should individuals need
- Disposal stations for used Personal Protection Equipment are set up throughout the meeting space floor
- All counters, tables and chairs are sanitized before each use with both surface cleaner and sanitizing solution
- Longer breaks to be offered to meeting planners who would like sanitization of spaces between break periods
- All meal periods feature packaged options and covered plated options. Buffets are not currently offered.
- Personalized à la carte lunch and break options which are pre-wrapped and covered
- Traditional setups adhere to social distancing recommendations. This includes leaving standing space in the back of all meeting rooms for attendees to stand should they choose.
- Rollups are properly sanitized and visibly marked for attendees
- Traditional meeting setup with paper, pens, candies and water, are available upon request only
- Water service for a limited number of persons is available by utilizing individualized glass, sealed bottles chilled and placed in your meeting rooms' refrigerator (where available)
- For larger groups, guests are invited to fill personal water bottles from in-built water stations located in accessible areas throughout the hotel
- Bathrooms in break out spaces have a log of time/date of last sanitization
- Bathrooms have posted hygiene reminders including respiratory etiquette and proper way to wash hands
- All banquet servers wear proper Personal Protective Equipment including gloves and masks
- The Confidante has reviewed and approved our Audiovisual Company's equipment sanitation procedures, which our team is more than happy to share
- 'Hybrid' meeting packages are available with video conferencing options and enhancements to ensure your entire network can be present during your program

For more information on Hyatt's global cleanliness commitments, please visit [hyatt.com/info/global-care-and-cleanliness-commitment](https://www.hyatt.com/info/global-care-and-cleanliness-commitment). Please visit [theconfidantehotel.com](https://www.theconfidantehotel.com) to learn more about our retro-glam oceanfront oasis. For resources regarding open attractions and city ordinances, head to [miamibeachfl.gov](https://www.miamibeachfl.gov).

